

IPCO Italy QUALITY POLICY

IPCO ITALY SRL, ITALIAN DIVISION OF THE IPCO INTERNATIONAL SWEDISH GROUP, OFFERS SOLUTIONS WITHIN THE INDUSTRIAL PROCESSES.

VISION

PROCESSES THAT REGULATES THE ACTIVITIES OF IPCO ITALY SRL ARE CONTROLLED THROUGH THE SYSTEMATIC APPLICATION OF THE **QUALITY MANAGEMENT SYSTEM** WHOSE APPLICATION IS:

"SALES OF PROCESS STEEL BELTS; ENGINEERING, CONSTRUCTION AND SALES OF INDUSTRIAL EQUIPMENT; AFTER SALES TECHNICAL ASSISTANCE AND SPARE PARTS"

IPCO ITALY SRL IS CHARACTERISED BY DISTINCTIVE FEATURES, SUCH AS:

- CONSOLIDATED PRESENCE ON THE MARKET;
- TECHNICAL COMPETENCE AND PROVEN EXPERIENCE;
 - USE OF ADVANCED TECHNOLOGIES;
- DESIGN / REALIZATION OF CUSTOMIZED INDUSTRIAL EQUIPMENT;
 - FLEXIBLE AND TEMPESTIVE TECHNICAL ASSISTANCE;

WHICH ALLOW THE ORGANIZATION TO DEFINE AND TO CONVERT **ALL THE NEEDS AND EXPECTATIONS OF RELEVANT STAKEHOLDERS** INTO REQUIREMENTS WITH THE PRIMARY OBJECTIVE TO BE RECOGNIZED AS A MARKET LEADER.

MISSION

THEREFORE, THE MANAGEMENT IS COMMITTED TO:

- ✓ APPLY WHAT IS DEFINED BY THE QUALITY MANAGEMENT SYSTEM;
- ✓ TO DISCLOSE AND APPLY, AT ALL COMPANY LEVELS, THE PRESENT QUALITY POLICY AND ITS OBJECTIVES, THROUGH CONTINUING INFORMATION AND MOTIVATION ACTION
- ✓ **CONSTANT EVALUATION** OF THE QUALITY MANAGEMENT SYSTEM EFFICIENCY TO ENSURE A CONTINUOUS IMPROVEMENT THROUGH RISK ASSESSMENT AND THE EXPLOITATION OF THE OPPORTUNITIES OF THE INTERNAL AND EXTERNAL CONTEXT IN WHICH THE ORGANIZATION WORKS;
- ✓ IDENTIFY AND MAKE NECESSARY **RESOURCES** AVAILABLE TO REACHING THE ESTABLISHED OBJECTIVES.

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Fabio Conti Administrator

Rev.	Emissione	CODICE	Pagina
2	05.11.18	DOQ02	1 di 1